



CORPORATE
COMPANY
PROFILE

Empowering Businesses Through Seamless Support



www.trioaspire.com

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ABOUT OUR COMPANY

Trio Aspire LLP is a forward-thinking support solutions firm with a focus on enhancing customer support standards. Founded by 3 long-time friends, **Ravi Teja Gudikandula**, **Udem Sai Kumar**, and **Chidurala Aravind Kumar**, the company was established in May 2025 with a commitment to innovation, and data integrity highlighting convenience and support for client management.

Trio Aspire LLP has emerged from a shared vision to a high-impact and people-centric enterprise combining technical expertise, technological advancements, and people skills to assist with ongoing digitization and business support services.

Our core culture is based on promoting trust and enhancing community engagement through accurate customer query resolutions, operational support, escalation management, and conflict resolution.

TRUST

TRANSPARENCY

ACCOUNTABILITY

LONG-TERM PARTNERSHIPS

We aspire to not just be a company, but a path to building a legacy through innovation, and community with long-term connection and commitment.

Incorporation certificate: **LLP Identification Number: ACO-6172** as and on 26thMay, 2025



CORE VALUES

At TRIO ASPIRE LLP, our core values are the cornerstones of our commitment to delivering world-class Support solutions that leave a lasting impact.

- Integrity:** We stand for Integrity, ensuring transparency and trust in every client interaction.
- Excellence:** Excellence drives us to continually improve our services and exceed expectations through ongoing learning, innovation, and high-quality delivery.
- People First:** People First reflects our commitment to empowering our teams and fostering a culture of respect and accountability.
- Agility:** Agility enables us to stay adaptive in a dynamic business environment, ever - evolving to meet client requirements.
- Client Success:** We measure our performance and growth through client success, which remains our ultimate goal.

As a new-age start-up, we are here to go the extra mile, blending technology, talent, and trust to create transformative business support experiences that scale your businesses.



MISSION

Our mission is to elevate customer interactions through high-end support services which are human-centric and AI-backed while being reliable and responsive catering to complex customer issues, operational requirements, and compliant escalations.



VISION

We envision ourselves becoming a leading name in the global support solutions industry by exceeding customer satisfaction and setting new benchmarks of responsiveness, support services, and user experience.

OUR ROADMAP



Year 1-2: Set up Infrastructure

- Build brand trust and reliability.
- Focus on acquiring initial key clients.
- Develop workflows and process improvements.



Year 3-5: Expansion and Diversification

- Establish scalable systems with multilingual services
- Expansion in 2-3 regions across India with 300+ seats across multiple shifts
- Enable automated process and optimization



Year 6-8: BPO Innovation and Support Services

- Acquire reliable clients across the EU in addition to the USA
- Invest in proprietary tools and automation systems backed by AI
- Establish omnichannel CS services



Year 9-10: Global Outsourcing Partner

- Serving diverse enterprises across the globe
- Established with multilingual capacities and omnichannel services
- Offering reliable, innovative, and scalable services.



BOARD OF DIRECTORS

Trio Aspire LLP prides itself in three visionary Board Members, who started out as childhood friends that later evolved into partnerships and long-term business relationship. They bring a unique blend to the company's strategic trajectory.

With years of market expertise and diverse professional backgrounds, they shared one entrepreneurial spirit of fulfilling a huge market gap in customer support services. This serves as one of the cornerstones of Trio Aspire with a commitment to redefine digital experience by humanizing services and setting new benchmarks of excellence in operational domains.



GUDIKANDULA RAVI TEJA

DESIGNATED PARTNER – MANAGING DIRECTOR

gudikandularaviteja20@gmail.com

3+ years in Bharti Airtel Pvt. Ltd.

DIN: 11124744

Gudikandula Ravi Teja is a forward-thinking leader with a strong commitment to innovation and people-driven results, reshaping the company's strategic direction in the global ecosystem.



UDEM SAI KUMAR

DESIGNATED PARTNER – DIRECTOR OF OPERATIONS AND HR

saikumarudem1998@gmail.com

2+ years in Bharti Airtel Pvt. Ltd.

DIN: 11124743

Udem Sai Kumar is known for his strong operational insight in empowering onboarding processes and recruitment at Trip Aspire LLP. Under his influential leadership, our team thrives through a culture of innovation and integrity to serve diverse client needs and customer interaction.



CHIDURALA ARAVIND KUMAR

DESIGNATED PARTNER – DIRECTOR OF ADMINISTRATION

chiduralaaravind51@gmail.com

3+ years in German Cruise Lines

DIN: 11148492

Chidurala Aravind Kumar brings out his expertise in streamlining customer support and delivering high-impact solutions and humanizing BPO solutions, and client-centric culture at Trip Aspire.

OUR SERVICES

At Trio Aspire LLP, we specialize in driving dynamic and innovative customer support services tailored specifically to Business Process Outsourcings (BPOs). With experts in voice training, query resolution, tracking assistance, and conflict management, we provide personalized and 24/7 support tailored to your unique business needs.

Business Process Outsourcings (BPOs) Services:



24/7

CHAT SUPPORT

We offer professional real-time assistance chats ensuring seamless customer support around the clock.



24/7

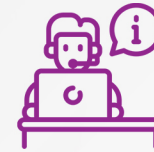
CALL SUPPORT

Our trained voice agents provide inbound and outbound call service with reliable and realistic support and issue resolution.



TECHNICAL ASSISTANCE

Our experts help guide customers through troubleshooting issues achieving accurate technical resolutions.



INFORMATION SUPPORT

We assist in providing accurate and relevant information reducing misinformation, and enhancing accuracy and awareness.



DEDICATED SUPPORT MANAGERS

For B2B offerings, a single point of contact is provided to manage your account ensuring utmost accountability and transparency.



ORDER TRACKING AND TICKETING EXPERTISE

Systems with real-time tracking and ticketing to ensure transparency and integrity of businesses.



BESPOKE CUSTOMER SUPPORT PLANS FOR YOUR BUSINESS

We have curated support plans to your business needs, customer requirements, and operational goals ensuring maximum customer retention.

OTHER SERVICES



CUSTOMER SUPPORT

Comprehensive multi-channel assistance including inbound/outbound calls, email support, chat support, social media support, and Tier 1 & Tier 2 technical support.



BACK-OFFICE OPERATIONS

Efficient administrative support including data entry, data processing, document management, order processing, and billing & invoicing to ensure accuracy, and operational efficiency.



FINANCE & ACCOUNTING

Accounts payable/receivable, payroll processing, financial reporting, and bookkeeping for accurate and streamlined financial management.



HR OUTSOURCING

Recruitment & onboarding, employee records management, background verification, and leave & attendance management for streamlined HR operations.



IT & TECHNICAL SERVICES

Helpdesk services, IT support, network monitoring, and application support to ensure smooth and secure technology operations.



SALES & MARKETING SUPPORT

Lead generation, telemarketing, appointment setting, and market research to drive business growth and customer acquisition.

INDUSTRY-SPECIFIC SERVICES



HEALTHCARE

Medical billing and claims processing to ensure accurate reimbursements and streamlined revenue cycle management.



BANKING

Loan processing and KYC verification to support secure, compliant, and efficient financial operations.



E-COMMERCE

Seller support and order management to ensure smooth marketplace operations and customer satisfaction.



TELECOM

Customer onboarding and tech support to ensure seamless service activation and issue resolution.



WHY CHOOSE US ?

We are not just another customer support company. What makes us stand apart is the focus on human-centric interactions that are specifically designed to boost customer satisfaction and increase conversion rates.

- ★ We possess a deep understanding of the market dynamics and consumer behaviour which makes us to form structured plans as per your business needs.
- ★ We provide trained agents who act as voices for your brand or storefront.
- ★ We cater to diverse industries from ecommerce, finance, healthcare, banking and others.
- ★ We provide personalized plans that are suited for your customer support services.
- ★ Our team is motivated, skilled, and always customer-ready to enhance customer engagement.
- ★ We humanize every conversation and deliver value through customer service.

With an expansion capacity of 50-100 we value integrity and surpassing client expectation through dedicated service.



We welcome queries and collaborations fostering long-term partnerships. Whether you are a growing e-commerce brand or looking for customer support services for your existing business, our team is ready to provide you with flexible bespoke plans.

GET IN TOUCH WITH US

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